



# Department of Justice Equality & Law Reform

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## Overview

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### ■ The Challenge

*To assist DJELR in the maintenance of their Domino environment.*

### ■ The Solution

*Choosing Bluewave Technology Ltd, a Premium IBM business partner to act as technology partners as advisors in the maintenance and support of their Domino environment. Bluewave Technology Ltd have also acted as close partners in advising on best practice and deployment principles.*

### ■ The Outcomes and Benefits

*DJELR & IBM now has a trusted partner who can help ensure that they gain from the experience of certified consultants who bring a vast amount of experience from sites of similar size and configuration.*



## The Software Solution Experts



Bluewave Technology Ltd has worked as part of an IBM led consortium with the client to move their entire Domino infrastructure to a new IBM managed service location. Bluewave Technology Ltd were the sole Domino partner for the project working with a Citrix partner and IBM to ensure the successful completion of the task, which was completed by the end of Sep 09. Over the past number of years we have also provide the client with development services and acted in an advisory consultancy role to ensure the Domino environment is acting at its most optimal.

A key role subsequently was to work on a full-time basis with the managed service provider (IBM) to provide Domino infrastructure expertise. This has resulted in Bluewave Technology Ltd

delivering full time Domino infrastructure expertise as part of the managed service.

Another key component of the services we have offered the client is in Quickr implementation and hosting. Currently Bluewave Technology Ltd acts as Quickr hosting partner and customisation partner to facilitate the Departments Quickr requirements.

Bluewave Technology Ltd also act in a development capacity with the Department also, further details on this can be found in the Application Development case studies.