



# Cardiff University

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## Overview

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### ■ The Challenge

To assist Cardiff University in the deployment and maintenance of their Domino environment.

### ■ The Solution

Choosing Bluewave Technology Ltd, a Premium IBM business partner to act as technology partners in the maintenance and support of their Domino, Quickr & Sametime environment. Bluewave Technology Ltd have also acted as close partners in upgrade related projects including Notes 8 to Notes 8.51

### ■ The Outcomes and Benefits

Cardiff University now has a trusted partner who can help ensure that they gain from the experience of certified consultants who bring a vast amount of experience from sites of similar size and configuration.



## The Software Solution Experts



Within the last 24 months, Cardiff University have deployed one of the largest combined, Domino, Sametime and Quickr installations in the UK, supporting upwards of 35,000 users. The Cardiff deployment has been used as a reference site by IBM at a number of public events right around the world.

Bluewave Technology, have worked closely with Cardiff University to provide high-level consultancy, audit and deployment skill sets throughout their deployment. Specific engagements have included:

- Performance and scalability audits
- Domino upgrade consultancy, to support the upgrade to Domino 8 and 8.5
- Specific client deployment consultancy, to

develop and deploy a scalable client to Windows, Mac and Linux clients

- Quickr stability investigations
- Total Sametime deployment

The net benefit of the services that Bluewave Technology Ltd have provided has helped ensure that the Cardiff University deployment team are utilising best practice in their environment.

Bluewave Technology Ltd also provides regular technology and product updates to ensure that the organisation is fully aware of anything that may offer further enhancements to the environment.